## **CARD MANAGEMENT GUIDE**

FSB Connect allows you to set-up Debit Card Management settings via Online Banking or our Mobile app. Simply follow the instructions below. In order for these features to work, you must have an active debit card and be enrolled in Online Banking.

- Log in to your Online Banking account or the Mobile App.
- Scroll down to the Card Management section and select the card you want to manage.

Card management	
Jane Doe (x0000) Bill Account	
Jane Doe (x0001) Personal	
Jane Doe (x0002)	

• Click on the toggle button to turn your card on and off (Green = on and active; Grey = off and locked).

Jane Doe (x0000) Personal, Active	Jane Doe (x0000) Personal, Locked	

- Under Card services, click on alerts and protection to manage your notification settings and protection options.
- Turn the toggle on to notify you of all transactions. You can also select each type to either block or send a notification.



• You can choose to block transactions and/or send app notifications for different merchants or transaction types. Once you make your selections, click save.

	Merchant types JANE DOE (x0000)		(	Transaction types JANE DOE (x0000)	
	Block transactions	Send notification		Block transactions	Send notification
Department Store			In Store		
Entertainment			eCommerce		
Gas Station			Mail/Phone Order		
Gas Station			Recurring		
Grocery			ATM		
Household			other		

• Set up spending limits by going back to alerts and protections, then click on spending limits.



- This feature lets you set up transaction limits and/or monthly limits.
- You can also report your card lost or stolen.



- If you select lost or stolen, the system will deactivate your card.
   You will then need to contact Farmers State Bank to order a new card.
- If your card is damaged, you can order a new card. Your new card wil have the same card number. If "activate new card" is grey, the card is unable to be reordered.

Jane Doe (x0000) Personal, Active	
Card services	
Alerts and protection	on
▲ Report lost/stolen	
🖾 Reorder card	<b>—</b>

	Spending limit
	will be sent.
	\$
	Spending alert
	Transactions over this amount will send an alert.
Mo	nthly limits Monthly spending limit Transactions that would bring your monthly spending tota over this amount will be blocked and an alert will be sent.
	\$
	Monthly spending alert
	Spending that will cause your monthly total to go over this amount will send an alert.
	\$

 If you have received a new card, you can select activate new card. If this option is grey, then the card is already active.



• To set a travel notice, scroll down to the card management section. Click on the airplane icon and then click add travel notice.



• List your destination (state traveling to), dates you are traveling and select the card you will be using.

3:59	ı∥ ବ ∎
Travel notices Travel notices	
Destinations	
List the places that will be traveled to.	0/47
Dates	Ē
Cards	
Select the cards you'd like to use while trav	veling.
JANE DOE × 0000 Personal, Active	
JANE DOE x 0001 Personal, Active	

- Contact us at 888.492.7111 with any questions.
- For foreign travel, please contact us at 888.492.7111 to set up your alerts and notifications.



## **MEMBER FDIC**