

Business TrackSM

We understand that as a busy merchant you value the convenience of accessing and managing all processing data through a consolidated, user-friendly web portal. Business Track provides key information on all of your payment streams, including credit, debit, prepaid/giftcard and check, in a single, consolidated web tool.

Key Data at a Glance

The newly designed user interface has key applications organized by popular use, so frequently accessed applications are prominently located. Easy to read charts visually depict daily sales and deposit data by payment type, along with new SpendTrend® excerpts to help you quickly understand monthly consumer spending by industry.

Key Features and Data

- **Card Processing Summary**- Displays 7 day processing summaries
- **SpendTrend**- View same store dollar volume growth by merchant industry
- **Statements**- Link to monthly statements for credit and debit card activity
- **Disputes**- View summary information on open disputes with link to online tool

Self Service & Online Support

- **Account Maintenance**- Update statement delivery method, address and contact information
- **User Preferences**- Change Password, Request Additional Applications and Update User Profile
- **Contacts**- Handy reference of bank contact information
- **Resources**- Convenient links to training demos, industry news, and business glossary
- **What's New**- Keep informed with latest announcements and time-sensitive information

Links to Popular Applications

- **ClientLine Reporting**- View payment processing information such as sales, bank deposits, and statements. Access over 150 scheduled reports, online or via email
- **eIDS**- Receive, view and respond to chargeback and retrieval disputes online
- **Alerts**- Receive notifications by email for events related to Reconciliation and Dispute activities
- **Data File Manager**- Self-service tool to create, test, manage, and generate raw data files daily or on demand as needed
- **Gift Card Reporting**- Convenient access to your prepaid program data



Welcome John Smith | Change Password | Logout

123 Bank | Business TrackSM

Home Applications User Preferences

Applications - access applications unique to your user profile

Alerts - email notification of key account information

Card Processing Summary

Reporting Period
Begin Date: [calendar icon] Submit End Date: 00/00/00
Data displays in 7-day increments from the begin date entered.

Card Processing Summary - displays seven day summaries for Net Sales and Expenses

SpendTrend - quickly understand monthly consumer spending by industry

Alerts

Register now to receive account activity notifications by email or text.
Register Now

Statements

Card Processing Statements

Disputes (12)

	Count	Amount
Chargebacks	6	\$162.84
Retrievals	6	\$461.55

Disputes - displays total count and amount for outstanding Retrievals and Chargebacks, with hyperlinks to eIDS

Net Sales

Reporting Period	Net Sales
12/1/2011	\$20,765.73
12/2/2011	\$14,227.04
12/3/2011	\$15,232.99
12/4/2011	\$14,227.04
12/5/2011	\$19,256.80
12/6/2011	\$22,274.66
12/7/2011	\$20,765.74
Total	\$126,750.00

For more detailed information regarding your credit/debit transactions, access ClientLine Reporting.

SpendTrend®

SpendTrend® is a macro-economic indicator that provides aggregated data and analysis which tracks U.S. consumer spending by industry, region and payment type.

DOLLAR VOLUME GROWTH HELD STEADY AT 8.0% IN APRIL DESPITE RISING GAS PRICES

Same Store Dollar Volume Growth by Industry—Apr '11

Account Maintenance

Want to GO GREEN? Enroll in eStatements today! Select a preferred statement delivery method and manage merchant account profile information including phone, address, and more.
Update

Account Maintenance - make changes to your account

Resources

- Gift Card Reporting Support Materials
- Business Glossary
- Industry News
- Training Demos

What's New

Welcome to Business Track
Check out our new, improved layout, with handy links to key tools and resources.
Learn More

Data File Manager

Schedule data files through Data File Manager's easy to use self-service features
Create a New File

Data File Manager - customize the data you want, when you want it

Contacts - displays bank contact information

Customer Service 1-800-555-5555 | Authorization Assistance 1-800-555-5555 | Terminal Help Desk 1-800-555-5555

Copyright 2011 First Data Corporation. All Rights Reserved. Privacy Policy

Payment Solutions for Maximum Performance

Around the world every day, First Data makes payment transactions secure, fast and easy for merchants, financial institutions and their customers. We leverage our unparalleled product portfolio and expertise to deliver processing solutions that drive customer revenue and profitability. Whether the payment is by debit or credit, gift card, check or mobile phone, online or at the point of sale, First Data helps you maximize value for your business.

To enroll, visit www.busesstrack.com.

For more information, contact your Sales Representative or visit firstdata.com.

beyond the transactionSM