



## **A Message from Farmers State Bank to our Customers and Communities:**

Farmers State Bank is closely monitoring the situation with the COVID-19 Coronavirus in the country and in our communities. The health and safety of our employees, customers and our communities is of the highest importance. It is also our responsibility to make sure you have secure access to your funds and to be a source of strength and information for our customers and communities during this time.

Our branches remain open to serve our customers. Where possible, our drive thru windows will be staffed in anticipation of increased traffic.

We encourage those that do not wish to visit a branch in person to utilize any of our electronic options to do all of your banking. You can access your accounts 24/7 with:

- Online Banking
- Mobile Banking
- Telephone Banking at 866.463.1110

If you are not currently enrolled in Online Banking, feel free to visit our website to access information to get signed up at <https://www.farmersstatebank.com/personal/manage-accounts/online-banking>. Keep in mind, you must be signed up for Online Banking to utilize the Mobile Banking product. Our Customer Support Staff is ready to answer any questions you may have about enrolling. To reach our Customer Support Staff, simply call 888.492.7111.

You can also access your money at any of our ATMs. Be assured we are taking extra measures to increase cleaning efforts to help limit the spread of any germs.

We are here to assist you and will continue to provide further updates as they become available. For further information about COVID-19, visit the Centers for Disease Control and Prevention at [www.cdc.gov](http://www.cdc.gov).

Sincerely,

Joe Urbanski  
President and CEO